

The protection of your data is important to us. And that is not an empty phrase.

Regardless of whether you entrust us with your data through hosting or visit our website: We handle your data as if it were our own.

Responsibly and with as little data as possible.



data location Switzerland

We store your website and email data on our own hardware in a Swiss data center



data economy

We do not track you across the entire web and do not allow third-party tracking. We





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We do a lot to ensure that your data is protected as well as possible, both technically and in our processes.

cookies

Third-party cookies? No thanks.

Your visit to our website is nobody's business. That's why we don't use external tracking scripts that follow you across the entire web. You can safely leave your script blocker switched off with us.

We use these cookies



cookies

Posts from our blog about cookies





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the new EU General Data Protection Regulation

📅 October 4, 2017



Martin Steiger
in Internet & Law

Which websites require a cookie banner?

📅 June 27, 2019

By the way..

Useful articles on data protection



Martin Steiger
in Internet & Law

New data protection law: Impact on Swiss agencies and webmasters

📅 April 20, 2023





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Martin Steiger
in Internet & Law

How to create the perfect privacy policy for a website?

📅 August 7, 2019

information on legal inquiries

We show what's going on

With our transparency report we inform you about what kind of legal inquiries and requests for information we received in the past year.

To the Transparency Report 2024

All transparency reports published so far



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What we do to protect and secure your data

encryption

We are committed to the spread of encryption

Encryption played no role in the creation of the Internet. Today, encryption is an important tool against indiscriminate mass surveillance.

Let's Encrypt

We have supported Let's Encrypt since the beginning

Thanks to Let's Encrypt, encrypted connections are no longer a question of cost. We have been supporting the initiative as a sponsor since its inception.

Open error culture

We learn from our mistakes

Mistakes are human. With sensible security standards and technical solutions, we protect our team and your data from serious errors.

safety awareness

Safety is on everyone's lips



About Us team sustainability data protection infrastructure

Security & Data Protection in the cyon blog

We regularly publish articles on the topics of data security and data protection and also let external experts have their say.

policy

We are politically committed to data protection and an open Internet.

We are involved in alliances and interest groups that advocate for data protection and an open Internet.

More steps for more security

Secure your logins with two-factor authentication

How to enable two-factor authentication for your my.cyon account

collection and processing of personal data



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For the provision of our website

You can visit our website and find out about our services without telling us who you are. However, when you visit our website, we collect technical data. This is necessary to make our website available to you.



IP address of your browser



date & time of your visit



website from which you reached our website



type of your browser

For the provision of services

If you use the registration or order forms on our website or inquire about our offers and services by email, chat or telephone, we collect your contact details and other personal data relevant to the contract. We collect and process this personal data for the purposes of providing services and providing information about our services.

If you pay our invoices by credit card, we receive data relevant to the transaction from our payment service provider Datatrans.

All details in the privacy policy chapters 1 & 2





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can find out exactly which data we collect for the individual services in the support center article "[Storage and retention of log data](#)".

transfer of data to third parties

Only if necessary

In a few cases it is necessary for us to pass on your data to third parties. There is always a reason for this transfer and we make sure that we only transmit the most necessary data.



SSL certificates

To issue the free SSL certificates from Let's Encrypt, the certification authority needs the domain name that should be stored in the certificate.



Legal obligations

If we are requested to do so by courts or authorities and are legally obliged to do so, we will disclose personal data to these or other third parties.



registration of a domain

When you register a domain name, we transmit your contact details to the responsible registry.



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data protection laws

Frequently asked questions about the DSG and the GDPR

Do I comply with the DSG and the GDPR if I use cyon's services? ^

Yes, our offers can be used in compliance with the DSG and GDPR. In our blog you will find further information on how to deal with the Swiss Data Protection Act ([What does the new data protection law mean for agencies and webmasters in Switzerland?](#)) and the European General Data Protection Regulation ([The GDPR is here: What you should know](#)).

Can I conclude a data processing agreement (DPA) with cyon? v

What can I write in my privacy policy? v



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Find out more in our privacy policy.

[To our privacy policy](#)

Do you still have questions?

We will be happy to answer your questions personally.

[Contact us](#)





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We make the Internet
a better place.

4.8 out of 5



hosting

web hosting

Sitebuilder

Agencyserver

Managed Server

SSL encryption

domains

Buy domain

Transfer domain

All domains

Support

Support

cyon

Über uns

Team

Nachhaltigkeit

Datenschutz

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Datenschutzerklärung

Auftragsverarbeitungsvertrag





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newsletter

E-mail address



Register

Status



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